

Agent in Production Proof of Concept

One AI agent, grounded in your own content, running live in your Microsoft tenant. Narrow scope on purpose, so it ships in weeks rather than quarters.

4 Weeks

START TO LIVE

From \$28k

FIXED SCOPE

Your Tenant

YOU OWN IT

"We ran a trial, everyone was impressed, and six months later nothing is actually running"

WHY THIS HAPPENS

The gap is not the technology

Plenty of businesses have tried an AI experiment. Few have one doing real work daily, because a demo never has to survive an access review or a staff member who does not trust the answer

WHAT TO EXPECT

Four weeks, three stages

WEEK 1

Pick the task and design the agent

We map how the task works today, agree how success is measured, then design the scope, guardrails and escalation path before anything is built.

WEEK 2 AND 3

Build it in your tenant

Built in Microsoft Copilot Studio, grounded only in content you have approved and connected to Microsoft 365, SharePoint and Teams.

WEEK 4

Test, hand over, go live

Structured testing with real users, refinement, release to production, then a session so your team can run and extend it without us.

What you have at the end of week four

- ✓ **A working agent** live in your Microsoft 365 tenant and owned by you
- ✓ **A governance pack** covering identity, access, data handling, logging and acceptable use
- ✓ **Before and after measures** on the task, so value is documented rather than claimed
- ✓ **A ranked shortlist** of the next three agents worth building



Built to survive the internal review

Identity controls, least-privilege access, audit logging and a defined handover to a person are designed in from day one. Your data stays in your tenancy.

PROOF

Agents we have already put into production

AC

Aged Care COPILOT STUDIO

Answers were slow and inconsistent.

We restructured the content and rebuilt the agent with stronger grounding, citations and multilingual support.

- ✓ Faster, more consistent answers
- ✓ Grounded in approved content

AS

After School Care VOICE AGENT

Directors spent much of each day answering the same questions.

We built a voice-enabled AI agent, grounded only in the client's policies, that answers first so Directors do not have to.

- ✓ Directors feed from routine calls
- ✓ Consistent answers every time

PO

Ports Operator MICROSOFT COPILOT

Staff extracted shipment scheduling data from email attachments and websites manually.

We built an AI agent that reads the attachments and websites itself, files the data and flags changes to stakeholders.

- ✓ Schedules gathered automatically
- ✓ Changes flagged as they happen

WHY CG TECH

Who you are buying from



Brisbane based, Australia wide

An Australian team you can meet, delivering across Australia and the Pacific.



Right tool for the job

We work across Microsoft, OpenAI, Anthropic, Perplexity and Open Source solutions.



Approved government supplier

On Federal, State and Local Government ICT and Professional Services panels.

BEFORE YOU COMMIT

The questions we get asked

What if we do not know which task to pick?

Start with the free one-hour briefing. You will leave with a ranked shortlist, and you can decide about this engagement afterwards.

Is the price really fixed?

The price covers one agent against one defined task. If your situation is larger than that, we tell you before you commit rather than after.

What happens to the agent when you leave?

It is yours, running in your tenant. Week 4 includes a working session so your team can run and extend it without us.

SCAN TO BOOK



or call (07) 5641 1440