

Process Automation Design Sprint – Proof of Concept

We map one manual process, build it in Power Automate and Power Apps inside your own tenant, then hand it over with the documentation.

2 Weeks

MAP TO LIVE

From \$18k

FIXED SCOPE

Uncover the ROI

DEMONSTRATE THE VALUE

"Three people spend their Mondays re-keying the same data between two systems."

WHY THIS HAPPENS

Processes are rarely designed badly. They wear out.

The business changes, the technology underneath goes stale, and the workaround becomes the process. Re-keying data, chasing approvals by email and rebuilding the same report every month all cost hours that never show up on a budget line.

WHAT TO EXPECT

Two weeks, two stages

WEEK 1

Map and design

A working session with the people who run it: document the process end to end, find the friction, agree the target design and fix the scope.

WEEK 2

Build, test and handover

Where AI is paying off and where it is not, which kind suits which job, the controls you need first, and how to order your first processes.

What you have at the end of week two

- ✓ **A working automation** running in your Microsoft 365 or Power Platform environment
- ✓ **A process map** showing how the work runs today and how it runs afterwards
- ✓ **Solution documentation** plus a governance note covering connectors, data handling and environment settings
- ✓ **An estimate of the hours returned** and a ranked list of the next processes worth automating

We look for steps to delete first



Mapping the process usually turns up steps that should be removed rather than automated, and that is where a fair share of the value sits. The aim is to improve how the work runs, not to shift the effort somewhere else.

PROOF

Automations that went live, then stayed live

AS After School Care POWER AUTOMATE

A government wage rise meant issuing more than 2,500 contracts at once.

The manual process could not cope, so we automated the run end to end.

- ✓ 2,500+ contracts issued with the push of a button
- ✓ Signed copies filed to SharePoint

IP Insurance Provider POWER PLATFORM

An unsupported SharePoint 2010 setup was a security risk and held back HR and payroll.

We rebuilt the forms and approvals.

- ✓ Payback in six months, not two years
- ✓ Sensitive HR data better protected

EL Early Learning PB POWER PAGES

A new funding model required two way data exchange between 38 kindergartens, the governing body and Treasury.

We built a portal to streamline the process.

- ✓ One portal for 38 kindergartens
- ✓ Funding visible in real time

WHY CG TECH

Who you are buying from



Brisbane based, Australia wide

An Australian team you can meet, delivering across Australia and the Pacific.



Right tool for the job

We work accross Microsoft, OpenAI, Anthropic, Perplexity and Open Source solutions.



Approved government supplier

On Federal, State and Local Government ICT and Professionl Services panels.

BEFORE YOU COMMIT

The questions we get asked

What if the process should not be automated at all?

We will tell you. Sometimes the answer is to delete steps or fix the upstream system, and you get that in writing rather than an automation that hides it.

Do we need extra licences?

We build on what you already hold wherever we can. If premium connectors or Dataverse are genuinely needed, we tell you before you commit.

What if it touches an old on-premises system?

Common, and doable, but it changes the scope, so it is quoted separately rather than rushed.

SCAN TO BOOK



or call (07) 5641 1440